

920 DISPATCH/COORDINATION CHANNELS

The following operational guidelines are to assist personnel in understanding the dispatch and coordination system at all levels within the Northern Rockies Geographical Area (NRGA). These guidelines may change annually to improve operations and to keep up with technology. These guidelines are addressed in the Zone, Northern Rockies Interagency and National Interagency mobilization guides. These guides can be found at <https://gacc.nifc.gov/nrcc/dispatch/dispatch.htm>. Interagency Dispatch Centers improve resource ordering and operational processes for all agencies while recognizing that each agency may have unique needs and procedures. The NRGA works under a four-tier dispatch system. See Chapter 10 **ROLES AND RESPONSIBILITIES OF DISPATCH CENTERS** in the Northern Rockies Interagency Mobilization Guide

921 GEOGRAPHICAL AREA COORDINATION

Northern Rockies Coordination Center (NRCC)—NRCC is a second-tier Interagency Dispatch Center with Montana DNRC, U.S. Forest Service, BLM, BIA, Park Service and Fish and Wildlife Service providing staffing but representing all agencies within the NRGA with suppression responsibilities within the NRGA.

A. NATIONAL GUARD (NG)

All orders for personnel and equipment from the Montana National Guard must go through the NRCC. NRCC will order the NG through the State Disaster and Emergency Services (D&ES) Division in Helena. Use of the guard requires a Governor's proclamation, which is handled through the D&ES Division. No local orders or contacts are to be made by dispatch or zone coordination centers unless prior approval has been received from the NRCC. This policy has also been agreed to by cooperating federal fire agencies. The only exception is that any of the agencies cooperating with the National Guard under the master agreement may make direct requests to local National Guard armories for use of their facilities. The local armory is required to follow up with notification to NG headquarters in Helena. The National Guard Memorandum of Agreement and the Master Cooperative Management Agreement can be found at <http://dnrc.mt.gov/divisions/forestry/fire-and-aviation/fire-business/agreements-plans-and-guides>

B. STATE TO STATE OR COMPACT

All State to State or Compact orders – after being approved by the Fire and Aviation Bureau - must go through the NRCC.

C. FEDERAL AGENCIES

ALL orders for resources that are dispatched from outside the NRGAs must go through the NRCC. Exceptions are when there is an agreement in place with zone dispatch centers.

D. DEPARTMENT & MISSOULA COMPLEX

1. **Communications Personnel** – All zone dispatch centers may work directly with private, local, state, or federal communications shops within their areas when requesting communications personnel during fire suppression activities. **All** other requests for radio repair must go through the NRCC, unless prior arrangements have been made.
2. **Aircraft**
 - a. **DNRC Helicopters:** Order the DNRC helicopter through your **zone dispatch center**. Dispatch will initiate a resource order with a name request for the specific aircraft and place it through a **direct order** to the aircraft's **host dispatch center or field assignment dispatch center**. For the complete policy on the use of DNRC aircraft see Appendix I in the NRCC Mob Guide. <https://gacc.nifc.gov/nrcc/dispatch/mobguide.htm>
 - b. **DNRC CWN Aircraft;** A list of CWN EERA's can be found at <http://dnrc.mt.gov/divisions/forestry/fire-and-aviation/fire-business>
 - c. **All other Aircraft:** The land offices may work with any local contractors and protection agencies that have aircraft available. **All** other fire suppression requests for aircraft must go through the NRCC, unless prior arrangements have been made.
3. **Missoula Staff and Bureau's** – To include Fire & Aviation Management Bureau, Forest Management Bureau, Forestry Assistance Bureau, Business Management Bureau and Missoula Water Resources Regional Office. All requests for these individuals will be made through MIDC. If an individual wants to be considered for assignment they must be entered in ROSS with their current qualifications under MDIC. MIDC will contact the individual in accordance with their bureau or office direction.
4. **Department (Capitol-Based)** --**All** requests for the use of Department staff personnel will be made through the Helena Interagency Dispatch Center (HIDC). Helena-based Central Service Division (CSD) personnel are contacted directly and are responsible for informing and obtaining approval from their immediate supervisor. If an individual wants to be considered for assignment they must be entered in ROSS with their current qualifications under HIDC.

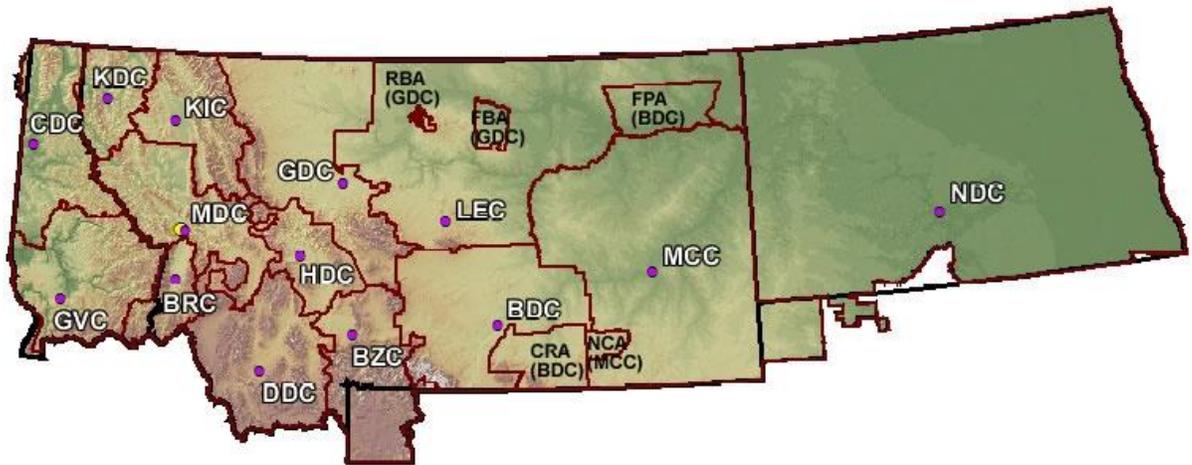
922 ZONE DISPATCH

Zone Dispatch Centers (third tier) will fill overhead needs from local forces (private, State, tribal, local and federal) within the zone. **All** other requests for fire overhead (except where noted under the NRCC neighborhood policy) will come through the NRCC. See Chapter 10 Roles and Responsibilities of Dispatch Centers at <https://gacc.nifc.gov/nrcc/dispatch/mobeguide.htm>.

1. The **Billings Interagency Dispatch Center (MT-BDC)** is an interagency dispatch facility that serves USDA – Forest Service, Custer-Gallatin National Forest – Beartooth Ranger District, DOI – Bureau of Land Management – Billings Field Office, DOI – Bureau of Indian Affairs, and the Montana Department of Natural Resources and Conservation Southern Land Office.
2. The **Bitterroot Dispatch Center (MT-BRC)** is a dispatch facility that manages resources for the USDA – Forest Service, Bitterroot National Forest and provides dispatching services for the DOI USFWS, Lee Metcalf NWR.
3. The **Bozeman Interagency Dispatch Center (MT-BZC)** is an interagency dispatch facility that serves the USDA – Forest Service, Custer-Gallatin National Forest, DOI – Yellowstone National Park, and the Montana Department of Natural Resources and Conservation – Bozeman Unit.
4. The **Coeur d'Alene Interagency Dispatch Center (ID-CDC)** is an interagency dispatch facility that serves the USDA – Forest Service, Idaho Panhandle National Forests, Coeur d'Alene Tribe, DOI – Bureau of Land Management, Coeur d'Alene District and Field Office, DOI – USFWS Kootenai National Wildlife Reserve and the Idaho Department of Lands.
5. The **Dillon Interagency Dispatch Center (MT-DDC)** is an interagency dispatch facility that serves the USDA – Forest Service, Beaverhead – Deerlodge National Forest, DOI, Bureau of Land Management – Butte and Dillon Field Offices and the Montana Department of Natural Resources and Conservation Central Land Office – Dillon Unit.
6. The **Grangeville Interagency Dispatch Center (ID-GVC)** is an interagency dispatch facility that serves the USDA – Forest Service, Nez Perce - Clearwater National Forest; Clearwater, Maggie Creek, Craig Mountain Supervisory Areas of Idaho Department of Lands, and the Clearwater – Potlach Timber Protective Association. Resources also include those provided by the Nez Perce Tribe, DOI – Nez Perce National Historic Park and DOI – Bureau of Land Management – Cottonwood Field Office.
7. The **Great Falls Interagency Dispatch Center (MT-GDC)** is an interagency dispatch facility that serves the USDA – Forest Service, Lewis & Clark National Forest, the DOI – Bureau of Indian Affairs, the DOI – USFWS Benton Lake NWR, and the

Montana Department of Natural Resources and Conservation Central Land Office – Conrad Unit.

8. The **Helena Interagency Dispatch Center (MT-HDC)** is an interagency dispatch facility that serves the USDA – Forest Service, Helena National Forest, and the Montana Department of Natural Resources and Conservation, Central Land Office – Helena Unit.
9. The **Kalispell Interagency Dispatch Center (MT-KIC)** is an interagency dispatch facility that serves the USDA – Forest Service, Flathead National Forest, DOI – Glacier National Park, and the Montana Department of Natural Resources and Conservation – Northwestern Land Office, Swan, Kalispell, and Stillwater Units.
10. The **Kootenai Interagency Dispatch Center (MT-KDC)** is an interagency dispatch facility that serves the USDA – Forest Service, Kootenai National Forest and the Montana Department of Natural Resources and Conservation, Northwestern Land Office – Libby Unit.
11. The **Lewistown Interagency Dispatch Center (MT-LEC)** is an interagency dispatch facility that serves the DOI, Bureau of Land Management – Central Montana District Office and HiLine District Office, and their respective field offices, the DOI – USFWS, Charles M. Russell NWR, and the Montana Department of Natural Resources and Conservation – Northeastern Land Office under one cooperating unit.
12. The **Miles City Interagency Dispatch Center (MT-MCC)** is an interagency dispatch facility that serves the DOI, Bureau of Land Management – Miles City, North Dakota, and South Dakota Field Offices, USDA – Forest Service, Custer-Gallatin National Forest, Ashland and Sioux Ranger Districts, the DOI – USFWS, Charles M. Russell NWR Jordan Station and Medicine Lake NWR, the DOI – Bureau of Indian Affairs, Northern Cheyenne Agency, and the Montana Department of Natural Resources and Conservation – Eastern Land Office.
13. The **Missoula Interagency Dispatch Center (MT-MDC)** is an interagency dispatch facility that serves the USDA – Forest Service, Lolo National Forest, DOI – Bureau of Indian Affairs, Flathead Agency; DOI – Bureau of Land Management – Missoula Field Office, and the Montana Department of Natural Resources and Conservation Southwestern Land Office – Missoula, Anaconda and Clearwater Units and the Plains Unit of the Northwestern Land Office.
14. The **North Dakota Interagency Dispatch Center (ND-NDC)** is an interagency dispatch facility that serves the USDA – Forest Service, Dakota Prairie Grasslands, DOI – USFWS, DOI – Bureau of Indian Affairs, DOI – Theodore Roosevelt National Park; and the State of North Dakota Forest Service.



BDC – Billings Dispatch Center – Neighbors: BZC, GDC, LEC, MCC

(Billings, MT) dispatches for CRA, FPA, RMA, BID, MSO, SOS, BLW, BFK, CGF-Beartooth RD

BRC – Bitterroot Dispatch Center – Neighbors: DDC, GVC, MDC

(Hamilton, MT) dispatches for BRF, LMR

BZC – Bozeman Dispatch Center – Neighbors: BDC, DDC, GDC, HDC

(Bozeman, MT) dispatches for CGF, CES-BZN, YNP

CDC – Coeur d’Alene Dispatch Center – Neighbors: GVC, KDC, MDC

(Coeur d’Alene, ID) dispatches for IPF, CDS, CAS, KVS, MIS, PDS, PLS, POS, SJS, CDT, COD, KOR, CDK

DDC – Dillon Dispatch Center – Neighbors: BRC, BZC, HDC, MDC

(Dillon, MT) dispatches for BDF, CES-DLN, BUD, DFD, RLR, BHP, GKP

GDC – Great Falls Dispatch Center – Neighbors: BDC, BZC, KIC, HDC, LEC, MDC

(Great Falls, MT) dispatches for LCF, CES-CON, BFA, FBA, RBA, BLR, GFW

GVC – Grangeville Dispatch Center – Neighbors: BRC, CDC, MDC

(Grangeville, ID) dispatches for NCF, CMS, CTS, CWS, MCS, NPT, CWD, NPP

HDC – Helena Dispatch Center – Neighbors: BZC, DDC, KIC, GDC, MDC

(Helena, MT) dispatches for HNF, CES-HLN

KDC – Kootenai Dispatch Center – Neighbors: CDC, KIC, MDC

(Libby, MT) dispatches for KNF, NWS-LIB

KIC – Kalispell Interagency Dispatch Center – Neighbors: GDC, HDC, KDC, MDC

(Kalispell, MT) dispatches for FNF, GNP, NWS-SWN, NWS-KAL, NWS-STW

LEC – Lewistown Dispatch Center – Neighbors: BDC, GDC, MCC, NDC

(Lewistown, MT) dispatches for LED, NES, BWR, CMR (West Side), GGW

MCC – Miles City Dispatch Center – Neighbors: BDC, LEC, NDC

(Miles City, MT) dispatches for CGF (Sioux & Ashland RD), NDD, SDD, MCD, EAS, CMR (East Side), MLR, NCA

MDC – Missoula Dispatch Center – Neighbors: BRC, CDC, DDC, GDC, HDC, KDC, KIC, GVC

(Missoula, MT) dispatches for LNF, R01, WOF, INT, MTS, SWS, NWS-PLS, FHA, MFD, NBR, MSW, NRK

NDC – North Dakota Dispatch Center – Neighbors: MCC, LEC

(Bismarck, ND) dispatches for DPF, NDS, FBA, FTA, TMA, ADR, AWR, CLR, CRR, DLR, DVR, GDR, JCR, LIR, LLR, LWR, SHR, USR, VCR, VFR, FUP, IPP, KRP, TRP, SLT, BMW, GFW